

# Melissa McCabe Mental Health Counseling

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## Confidential Background Information

Name: \_\_\_\_\_

Date: \_\_\_\_\_

Address: \_\_\_\_\_

SS#: \_\_\_\_\_

\_\_\_\_\_

Date of Birth: \_\_\_\_\_

\_\_\_\_\_

Number of Children: \_\_\_\_\_

Phone: (H) \_\_\_\_\_

Marital Status: \_\_\_\_\_

(W) \_\_\_\_\_

Occupation: \_\_\_\_\_

(Cell) \_\_\_\_\_

Email: \_\_\_\_\_

Referred By: \_\_\_\_\_

Briefly describe your reason for coming here:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Please list any previous psychiatric, psychological/counseling treatments, including dates.

\_\_\_\_\_  
\_\_\_\_\_

Are you currently under the care of a physician?                      Yes      No

Are you currently taking any medications?                      Yes      No

Please List Medications: \_\_\_\_\_

\_\_\_\_\_

### HOW MAY I CONTACT YOU

Which telephone numbers may we use to confirm or change appointment times? (Please Circle)

**Home      Work      Cell      Do Not Call**

By signing below, you agree that we may contact you in the manner indicated above:

Signature: \_\_\_\_\_

### FINANCIAL AGREEMENT

Your financial obligation depends on whether you are using managed health care (such as HMO or PPO), or whether you are choosing not to use insurance, or you have an insurance plan that pays a percentage of the total charge (such as 80/20 split plans).

Self-pay rate of \$ \_\_\_\_\_ per session. (This is for self-pay or 80/20 split plans).

Copay of \$ \_\_\_\_\_ per session \*. (For managed care such as HMO and PPO's)

\*Please be advised that should your copay be greater than that stated above, you will be responsible for the additional funds due.

### Please initial EACH line acknowledging your agreement to the following terms of this agreement.

\_\_\_\_\_ I understand and agree that I am directly responsible to the Melissa McCabe Mental Health Counseling for all bills submitted and services rendered.

\_\_\_\_\_ I understand and agree that I will be charged for appointments, which are cancelled with less than 24 hours notification and for appointments for which I do not show.

If you are using insurance, you must initial these statements as well.

\_\_\_\_\_ I understand and agree that although Melissa McCabe Mental Health Counseling will contact my insurance company in order to obtain my benefits, the benefits information may be different than what my insurance company actually pays (ie., I may be told that your copay is only \$15, but after submitting the claim, I learn it was actually \$25, you will be responsible for the additional \$10 that you are required to pay by your insurance company).

\_\_\_\_\_ I understand that if my insurance company requires pre-authorization prior to being seen, I will make the necessary arrangements to obtain it. Otherwise, I will be responsible for the full contracted rate agreed on between my therapist and my insurance company.

\_\_\_\_\_ If this account is assigned to an attorney for collection and/or suit, the prevailing party shall be entitled to reasonable attorney's fees and costs of collection. By signing below, you acknowledge your understanding and acceptance of the terms of agreement.

Printed Name: \_\_\_\_\_ Signature \_\_\_\_\_

Date: \_\_\_\_\_

### CONSENT TO USE AND DISCLOSE YOUR HEALTH INFORMATION

This form is an agreement between you, \_\_\_\_\_ and **Melissa McCabe Mental Health Counseling**. By signing this form you are agreeing to allow us to use your information and send it to others (i.e insurance companies to collect payments, billing company, etc). The notice of Privacy Practices (NPP) explains in more details your rights, and how we can share your information. Please read before signing this consent form.

If you do not sign this consent form agreeing to what is in the Notice of Privacy Practices (NPP), We are unable to treat you.

If you are concerned about some of your information, you have the right to ask us not to use or share some of your information for treatment, payment, or administrative purposes. You will have to tell us what you want in writing and we will do our best to accommodate you.

After you have signed this consent, you have the right to revoke it (by writing a letter telling us that you no longer consent).

\_\_\_\_\_  
Signature of patient or responsible party

\_\_\_\_\_  
Date

\_\_\_\_\_  
Printed name of patient or responsible party

\_\_\_\_\_  
Relationship to patient

### INSURANCE INFORMATION

Name of Insurance: \_\_\_\_\_

Member Number: \_\_\_\_\_

Group Number: \_\_\_\_\_

Claims Address on card: \_\_\_\_\_

Insurance Phone Number: \_\_\_\_\_

## **Privacy of Information Policies**

**This form describes the confidentiality of your medical records, how the information is used, your rights, and how you may obtain this information. Effective 4-14-03**

### **Our Legal Duties**

State and Federal laws require that we keep your medical records private. Such laws require that we provide you with this notice informing you of our privacy of information policies, your rights, and our duties. We are required to abide these policies until replaced or revised. We have the right to revise our privacy policies for all medical records, including records kept before policy changes were made. Any changes in this notice will be made available upon request before changes take place.

The contents of material disclosed to us in an evaluation, intake, or counseling session are covered by the law as private information. We respect the privacy of the information you provide us and we abide by ethical and legal requirements of confidentiality and privacy of records.

### **Use of Information**

Information about you may be used by the personnel associated with this clinic for diagnosis, treatment planning, treatment, and continuity of care. We may disclose it to health care providers who provide you with treatment, such as doctors, nurses, mental health professionals, and mental health students and mental health professionals or business associates affiliated with this clinic such as billing, quality enhancement, training, audits, and accreditation.

Both verbal information and written records about a client cannot be shared with another party without the written consent of the client or the client's legal guardian or personal representative. It is the policy of this clinic not to release any information about a client without a signed release of information except in certain emergency situations or exceptions in which client information can be disclosed to others without written consent. Some of these situations are noted below, and there may be other provisions provided by legal requirements.

### **Duty to Warn and Protect**

When a client discloses intentions or a plan to harm another person or persons, the health care professional is required to warn the intended victim and report this information to legal authorities. In cases in which the client discloses or implies a plan for suicide, the health care professional is required to notify legal authorities and make reasonable attempts to notify the family of the client.

### **Public Safety**

Health records may be released for the public interest and safety for public health activities, judicial and administrative proceedings, law enforcement purposes, serious threats to public

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▪ safety, essential government functions, military, and when complying with worker's compensation laws.

### **Abuse**

If a client states or suggests that he or she is abusing a child or vulnerable adult, or has recently abused a child or vulnerable adult, or a child (or vulnerable adult) is in danger of abuse, the health care professional is required to report this information to the

appropriate social service and/or legal authorities. If a client is the victim of abuse, neglect, violence, or a crime victim, and their safety appears to be at risk, we may share this information with law enforcement officials to help prevent future occurrences and capture the perpetrator.

### **Prenatal Exposure to Controlled Substances**

Health care professionals are required to report admitted prenatal exposure to controlled substances that are potentially harmful.

### **In the Event of a Client's Death**

In the event of a client's death, the spouse or parents of a deceased client have a right to access their child's or spouse's records.

### **Professional Misconduct**

Professional misconduct by a health care professional must be reported by other health care professionals. In cases in which a professional or legal disciplinary meeting is being held regarding the health care professional's actions, related records may be released in order to substantiate disciplinary concerns.

### **Judicial or Administrative Proceedings**

Health care professionals are required to release records of clients when a court order has been placed.

### **Minors/Guardianship**

Parents or legal guardians of non-emancipated minor clients have the right to access the client's records.

### **Other Provisions**

When payment for services are the responsibility of the client, or a person who has agreed to providing payment, and payment has not

been made in a timely manner, collection agencies may be utilized in collecting unpaid debts. The specific content of the services (e.g., diagnosis, treatment plan, progress notes, testing) is not disclosed. If a debt remains unpaid it may be reported to credit agencies, and the client's credit report may state the amount owed, the time- frame, and the name of the clinic or collection source.

Insurance companies, managed care, and other third-party payers are given information that they request regarding services to the client. Information which may be requested includes type of services, dates/times of services, diagnosis, treatment plan, description of impairment, progress of therapy, and summaries.

Information about clients may be disclosed in consultations with other professionals in order to provide the best possible treatment. In such cases the name of the client, or any identifying information, is not disclosed. Clinical information about the client is discussed. Some progress notes and reports are dictated/typed within the clinic or by outside sources specializing in (and held accountable for) such procedures.

In the event in which the clinic or mental health professional must telephone the client for purposes such as appointment cancellations or reminders, or to give/receive other information, efforts are made to preserve confidentiality. Please notify us in writing where we may reach you by phone and how you would like us to identify ourselves. For example, you might request that when we phone you at home or work, we do not say the name of the clinic or the nature of the call, but rather the mental health professional's first name only. If this information is not provided to us (below), we will adhere to the following procedure when making phone calls: First we will ask to speak to the client (or guardian) without identifying the name of the clinic. If the person answering the phone asks for more identifying information we will say that it is a personal call. We will not identify the clinic (to protect

confidentiality). If we reach an answering machine or voice mail we will follow the same guidelines.

## **Your Rights**

You have the right to request to review or receive your medical files. The procedures for obtaining a copy of your medical information is as follows. You may request a copy of your records in writing with an original (not photocopied) signature. If your request is denied, you will receive a written explanation of the denial. Records for non-emancipated minors must be requested by their custodial parents or legal guardians. There is a charge for this service, plus postage.

You have the right to cancel a release of information by providing us a written notice. If you desire to have your information sent to a location different than our address on file, you must provide this information in writing.

You have the right to restrict which information might be disclosed to others. However, if we do not agree with these restrictions, we are not bound to abide by them.

You have the right to request that information about you be communicated by other means or to another location. This request must be made to us in writing.

You have the right to disagree with the medical records in our files. You may request that this information be changed. Although we might deny changing the record, you have the right to make a statement of disagreement, which will be placed in your file.

You have the right to know what information in your record has been provided to whom. Request this in writing.

If you desire a written copy of this notice you may obtain it by requesting it from the Clinic Director at this location.



## Complaints

If you have any complaints or questions regarding these procedures, please contact the clinic. We will get back to you in a timely manner. You may also submit a complaint to the U.S. Dept. of Health and Human Services and/or the Melissa McCabe Mental Health Counseling. If you file a complaint we will not retaliate in any way.

Direct all correspondence to:

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**I understand the limits of confidentiality, privacy policies, my rights, and their meanings and ramifications.**

Client's name (please print):

Signature: Date: \_\_\_\_/\_\_\_\_/\_\_\_\_ Signed by: \_\_client  
\_\_guardian \_\_personal representative